This brief is being provided to inform the board, staff and public of the details of an agenda item that requires no action from the board. The President of the Board will provide board members, staff, and the public the opportunity to ask questions about this topic when this agenda item is announced.

**Date:** April 19, 2021

**Originator:** Cary Curtis

**Agenda Topic Title**: **Eastern Plumas Rural Fire Protection District (EPRFPD) Contract for Services –Recommended Modifications to Service Level Agreement Reporting Metrics**

**Purpose of Brief:** Recommended approach to enhancing EPRFPD Service Level Agreement Reporting Metrics

**Supporting Documents Included:** Yes

**\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\***

1. **Agenda Topic Brief or Update:**

At the March 15, 2021 GMCSD board meeting, it was discussed that it would behoove the District to enhance the incident call out reporting that the District currently receives from EPRFPD with a goal of revising the District’s current fire and emergency services contract with EPRFPD to include the enhance reporting metrics as a component of the contract.

There are examples in the fire community that could serve as a template for the type and content of reporting GMCSD would like to implement. This agenda topic will allow for discussion around this topic and provide an opportunity for the board and staff to provide input.

1. **Anticipated Impacts to the District -** (*Consider financial impact, change in procedures, customer, and staff communication*):

Enhanced reporting would benefit the District when evaluating the Service Level Agreement performance by EPRFPD.

1. **Anticipated Impacts to the Customer –** *Standby, Residential, Commercial***:**

Better reporting would allow the District to evaluate services received by EPRFPD and could potentially enhance the services to the Nakoma Community.

1. **Next Steps for this Topic**:

Develop an enhanced reporting template. Engage EPRFPD with implementing the new reporting and modify the existing EPRFPD Fire Protection and Emergency Services Contract to include the new reporting requirements as a condition of agreed upon service to the Nakoma Community.