**Date:** Sept. 27, 2021

**Originator:** Cary Curtis/Bill Robinson

**Agenda Topic Title**:  **Eastern Plumas Rural Fire Protection District**

**Purpose of Brief:**  Share update of enhancements to EPRFPD callout reports to GMCSD and next steps

**Supporting Documents Included: Yes. Spreadsheet of incident call outs for 2021**

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1. **Agenda Topic Brief or Update:**

In July we reported that the enhanced call out reporting was acceptable to EPRFPD and they have implemented the new format. This new process continues where we can monitor time call received from Dispatch to arriving onsite. We were not able to meet with EPRFPD board president, Jeanne Graham during the Dixie Fire. We plan to reconvene regular meetings to keep communications open and to discuss mutually beneficial enhancements to our contract and partnership.

A spreadsheet has now been developed to track incident callout so that it can be measured against our Fire and EMS contract with EPRFPD. This will determine if we need to address concerns based on contract agreements and if changes are warranted.

A recent roster obtained from Eastern Plumas Fire shows they have the following active responders:

* 1 Chief
* 1 Battalion Chief
* 8 Firefighters
* 6 EMS

1. **Anticipated Impacts to the District -** (*Consider financial impact, change in procedures, customer, and staff communication*):

Positive impact to the District with better and measurable incident reporting against contractual agreements.

1. **Anticipated Impacts to the Customer –** *Standby, Residential, Commercial***:**

Possibly better information that can be recapped for the community about the performance of our fire and emergency services provider.

1. **Next Steps for this Topic**:
2. Continue to track incident call out detail for the next few months and monitor for adherence to the contract SLA agreement. Continue with open discussions with EPRFPD to enhance service to the community.
3. Complete annual contract review of agreements against performance. Deliver review at November 8, 2021 board meeting.